

### FAIR PAY FOR NORTHERN CALIFORNIA NONPROFITS: THE 2017 COMPENSATION AND BENEFITS SURVEY

#### This document lists all of the questions asked in the online survey questionnaire.

This questionnaire contains the following sections: Organization, Compensation & Employment Practices, Paid Time Off Benefits, Insurance Benefits, Retirement Benefits, Executive Director/CEO Profile and Compensation. Refer to the separate FairPayNCA2017Glossary.pdf file for definitions of terms. Refer to the separate FairPayNCA2017JobDescriptions.pdf file for a complete list of all jobs covered in the survey and a description of each.

Submit your data by Friday, February 10, 2017 Friday, March 3, 2017 (extended) and you will be eligible to purchase a copy of the survey report at the discounted participant rate. Visit www.nonprofitcomp.com for details.

#### Your survey response will be strictly confidential and data from this research will be reported only in the aggregate. All information entered online is encrypted and will remain confidential.

If you have any questions, please contact Rita Haronian of Nonprofit Compensation Associates at 510-645-1005 or <u>survey@nonprofitcomp.com</u>.

#### ORGANIZATION

Organization name: Name of person completing survey: Title:		
Telephone (w/ext. if applicable): Email address:		
Website:		
Street address:		
City, State, Zip:		
County:		
Please enter name, job title and email a person completing the survey above: Executive Director/CEO: Job title at your organization: Email address:	address for any of the following employees not already listed	as the contact
CFO or Business Manager: Job title at your organization: Email address:		
Human Resources Officer: Job title at your organization: Email address:		

How did you find out about this survey? If you heard about box(es) next to their name(s) here. If you heard about it so			
<ul> <li>Alameda Council of Community Mental Health Agencies</li> <li>California Council of Community Mental Health Agencies, Sacramento</li> <li>CALNonprofits, San Francisco</li> <li>CALNonprofits Insurance Services, Capitola</li> <li>Center for Excellence in Nonprofits, Redwood City</li> <li>Center for Volunteer and Nonprofit Leadership, San Rafael</li> <li>Chinese American Community Foundation, Oakland</li> <li>Community Collaborative of Tahoe Truckee, Truckee</li> <li>Community Foundation for Monterey County, Monterey</li> <li>Community Foundation of Santa Cruz County, Hollister</li> <li>Community Foundation of Santa Cruz County, Soquel</li> <li>CompassPoint Nonprofit Services, Oakland</li> <li>Foundation Center, San Francisco</li> <li>Human Care Alliance, Santa Cruz</li> <li>Human Services Alliance of Contra Costa, Pleasant Hill</li> <li>Humanics Program at CSU Fresno</li> <li>Impact Foundry, North Highlands</li> <li>Kings Community Action Organization, Hanford</li> </ul>	<ul> <li>Nonprofi</li> <li>Northern</li> <li>Placer Co</li> <li>San Fran</li> <li>Sierra Hee</li> <li>THRIVE San Carle</li> <li>United W</li> </ul>	ommunity Foundation, a cisco Human Services N ealth Foundation, Sacran – The Alliance of Non	County, Pacific Grove Loan Fund, San Francisco Auburn Network mento profits for San Mateo County, cisco era Counties, Fresno nia, Redding ty, Capitola y, Santa Rosa 'ulare Jose h Pasadena unty, Santa Rosa
Total annual expenses of the organization:	11	\$_ whose pay is \$	
Total payroll budget for the current fiscal year: Include a reported on form W-2, including seasonal employees. Do whose pay is reported on Form 1099.	not include con	itractors	
How many full-time equivalent (FTE) employees does you January 1, 2017? Do not include temporary or contract st		employ as of	
Total number of employees:		Full-Time	Part-Time
(Do not include temporary staff, contract staff or voluntee	ers)		
Number of employees who are new in their positions durin 12 months due to VOLUNTARY TURNOVER: (Do not include newly created positions, temporary emplo contractors or volunteers.)			
Number of employees who are new in their positions durin 12 months due to INVOLUNTARY TURNOVER: (Do not include newly created positions, temporary emplo			
contractors or volunteers.)			<u> </u>
<ul> <li>Please check the field of service in the list below that most a</li> <li>Animal Welfare</li> <li>Association Mgmt., Membership, Support Organization</li> <li>Child Care/Child Welfare</li> </ul>	accurately refl Health, Med Housing, Sh		on's mission:

- Vouth/Recreation
- Social Service, One Major Program
- Social Service, Multiple Programs
- Foundation, Philanthropy, Fundraising Other: \_\_\_\_

Education, Schools, Colleges, Research

Family Counseling/Mental Health Services

# **COMPENSATION & EMPLOYMENT PRACTICES**

By what percentage, on average, do you expect salaries paid by your organization to increase during the next twelve months? Enter 0 if you expect no increase overall. Consider existing staff only. Do not include
additional payroll costs due to an increase in your workforce.
What method(s) describes your salary increase practices? Check all that apply. For each selected, enter the
average increase over the past 12 months and the average projected increase over the next 12 months.
Avg increase over Avg projected increase
past 12 months over next 12 months
Across-the-board increase %%
Merit (or performance-based) increase%
Cost-of-living increase%
Length-of-service increase%
External labor market considerations%
Internal job equity considerations % %
<b>Does your organization offer incentive pay or bonuses to any full-time employees? Check all that apply.</b>
CEO/Executive Director
Management staff Professional staff
Support or administrative staff         What is your organization's full-time workweek?
40 hours/week
38 hours/week
37.5 hours/week
35 hours/week
Other, please explain:
What is your practice for dealing with extensive overtime for EXEMPT staff?
No formal policy
Provide compensatory time off
Pay straight time
Pay overtime rates
Do not compensate exempt staff for overtime
Other, please explain:
Do you have employees who work on-call? If Yes, which of the following best describes your organization's
practice?
Yes, pay for hours worked, including overtime
Yes, pay flat rate for being on call
Yes, provide compensatory time off or flex-time
Yes, do not pay or provide time off (exempt staff only)
Yes, pay show-up rate and hourly pay for time worked
Yes, some other policy (or no formal policy)
Please describe policy:
No
Do you have employees who work the evening or night shift?
If Yes, please describe policy regarding any additional compensation for evening or night shift work (or
send in an attached file):
Do you use salary grades and ranges?
$\square$ Yes $\square$ No
If Yes, when were your ranges last updated (MM/DD/YY)?

How many months long is your introductory or probationary period? If you do not have an introductory or probationary period, skip to the next group of questions.
months
Are employees eligible for paid time off benefits during the introductory or probationary period? Yes No Are employees eligible for insurance benefits during the introductory or probationary period? Yes No
Apart from after any probationary or introductory period, when are employees reviewed?         Never       Annually
Every 6 months     No set schedule
Are any of your employees covered by a union contract?
Yes No
If Yes, which job classifications?
Do you pay a premium for jobs requiring bilingual skills?
Yes No
If Yes, how much do you pay in addition to the standard salary? Please specify amount as % of salary or \$ per hour.
Which job classifications at your organization are subject to additional pay for bilingual skills?
If your organization is located in a city which has recently passed an ordinance increasing the minimum wage, which of the following best describes your organization's response so far to the increase?
Our organization has developed a formal plan with respect to employee compensation in response to the ordinance.
<ul> <li>Our organization has discussed the issue but has not developed a formal plan.</li> <li>The minimum wage increase may affect our organization in the near future but we have not addressed it yet.</li> <li>The minimum wage increase does not affect our organization in the near future so we have not discussed it.</li> <li>Other, please describe:</li></ul>
If you checked one of the first two boxes above, please select the description that best describes your organization's most likely response with respect to compensation adjustments due to the minimum wage increase:
<ul> <li>Compensation will be adjusted only for employees at the minimum wage level.</li> <li>Compensation will be adjusted for some nonexempt employees whose current pay is above minimum wage.</li> <li>Compensation will be adjusted for some nonexempt employees whose current pay is above minimum wage and also for some exempt employees.</li> <li>Compensation will be adjusted for most or all of our organization's employees.</li> </ul>

As a general rule, does your organization provide at Please sheek for whom each honefit applies	ny of the follow	ving benefits to st	aff at any level?
Please check for whom each benefit applies.	Exec. Dir/	Othern Marra	Other
	CEO	Other Mgrs/ Executives	Staff
	CEU	Executives	Stall
Employee Assistance Program (EAP)			
Telecommuting			
Financial planning services			
Reimbursement for acquiring and/or maintaining			
professional license or other credentials			
Professional conferences attendance			
Professional development classes			
Low-interest or no-interest loan program			
Transportation and/or travel			
Spouse's/domestic partner's travel expenses			
Local mass transit subsidy			
Car or car allowance:			
Car leasing			
Car ownership			
Housing or housing allowance			
Cellular phone use			
Home computer purchase or lease			
Cost of home internet provider			
Personal legal expenses			
Personal liability insurance			
Professional liability insurance			
Memberships:	_		
Country/residential club			
Health club			
Fraternal club			
Professional membership dues			
Sabbatical (paid time off)			
Additional vacation time			
Additional contribution to medical insurance	Π	П	
Additional contribution to life insurance	П	П	
Additional contribution to disability insurance	Π	Π	
Additional contribution to long-term care insurance		$\Box$	
Additional contribution to retirement plan		$\Box$	
r			

## Impact of the Current Economic Environment

· · ·	e	experience increased competit orightest" employees in the yea	
Yes No			
The 2016 survey reporte time employees. Do you	-	ver rate of 14% for full-time en bers to be high?	nployees and 18% for part-
Yes No			
Does you see turnover as	s a significant proble	m for your organization in the	year ahead?
🗌 Yes 🗌 No			
Overall, does your organ year ahead?	nization plan to incre	ase the number of full-time equ	uivalent employees in the
Yes No			
		in to increase its dollar contrib luce it or keep it about the sam	<b>, , ,</b>
	Reduce	About the same	
In the year ahead, does y employee, reduce it or k		nn to increase its retirement pla ?	an contribution per enrolled
	Reduce	About the same	
In the year ahead, does y reduce its spending or k		nn to increase its spending on o ?	ther employee benefits,
	Reduce	About the same	
In the year ahead, do yo	ou expect your organiz	zation to be operating under a	n employee salary freeze?
Yes, for the entire yea	ur 🗌 Yes	s, for part of the year	No
Are there any specific job the Check all that apply.	families for which you a	are finding it especially difficult to	o hire and/or retain employees?
<ul> <li>Accounting/Finance</li> <li>Administrative/Genera</li> <li>Communications/Mari</li> <li>Development/Fundrais</li> <li>Executive</li> <li>Human Resources</li> <li>Housing Development</li> </ul>	keting sing	<ul> <li>Information Technology</li> <li>Legal</li> <li>Maintenance/Facilities/Group</li> <li>Medical/Clinical</li> <li>Mental Health/Counseling</li> <li>Social Services Program Decomposition</li> <li>Other, please describe:</li> </ul>	elivery

### PAID TIME OFF BENEFITS

With respect to paid time off for regular, full-time employees, does your organization offer separate vacation, sick and holiday time off or does your organization offer "PTO" time off that combines vacation
and sick time?
Separate vacation, sick and holiday time off
"PTO" time combining vacation and sick time
Other, please describe:
Do regular, full-time exempt and non-exempt employees earn vacation/PTO at the same rates or at different rates?         Please note that each of these options allows for different vacation schedules depending on employee length of service.         Same rates for exempt and non-exempt         Different rates for exempt and non-exempt

If you checked "Same rates for exempt and non-exempt" above, enter the number of vacation days or PTO days given to regular, full-time employees according to their number of years of service in your organization.

Years of service	Vacation or PTO days per year for all regular, full-time employees
1 Year	
2 Years	
3 Years	
4 Years	
5 Years	
6 - 9 Years	
10 Years	
11 + Years	

If you checked "Different rates for exempt and nonexempt" above, enter the number of vacation days or PTO days given to both exempt and non-exempt regular, full-time employees according to their number of years of service in your organization.

Vacation or PTO days per year for regular, full-time exempt employees	Vacation or PTO days per year for regular, full-time non-exempt employees

## **INSURANCE BENEFITS**

Does your organization offer insurance coverage as a benefit for regular, full-time employees?
<ul> <li>Yes, we offer employer-sponsored group health insurance for employees and fall under the following market size::</li> <li>Small group (50 employees or fewer)</li> <li>Large group (51+ employees)</li> </ul>
Both small and large group (i.e. at least one plan is considered small group at least one plan is considered large group)
We do not offer group insurance coverage but do provide a stipend (cash payment) to employees, who purchase their own insurance coverage. Average cost to the organization cost per employee per month: \$
$\square$ No, there is no employer-sponsored insurance coverage, nor is there a stipend for individual purchase by employees.
If you did not check the first box above, please skip this section and continue with the Retirement Benefits section.
Are part-time employees eligible for health insurance benefits?
<ul> <li>No, only full-time employees are eligible.</li> <li>Part-time employees working a minimum of hours per week receive FULL BENEFITS.</li> <li>Part-time employees working a minimum of hours per week receive PRO-RATED BENEFITS depending on their work schedules.</li> <li>All part-time employees are eligible regardless of their work schedule and receive FULL BENEFITS.</li> <li>All part-time employees are eligible regardless of their work schedule and receive PRO-RATED BENEFITS.</li> <li>All part-time employees are eligible regardless of their work schedule and receive PRO-RATED BENEFITS.</li> <li>All part-time employees are eligible regardless.</li> <li>Not applicable; we have no part-time employees.</li> </ul>
Are domestic partners eligible to participate in your health insurance plan on the same basis as a spouse?
Yes, same sex onlyYes, same and opposite sexNo
Does your organization offer a cash payment to employees who choose to forego insurance benefits because they are
covered under a spouse or partner's policy?
Yes   Enter amount of monthly payment: \$   No
What is the waiting period for new employees' health insurance benefits? Please specify days, months, etc.
Does your organization offer any type of Section 125 plan? Check all that apply. See Glossary for definitions.
Premium only plan (allows employee contributions to health insurance premiums to be paid with tax-free dollars)
Flexible Spending Account (FSA):
Health Care Spending Account (HCSA) Max annual amount employee can allocate: \$
Dependent Care Spending Account (DCSA)
Cafeteria plan Enter organization's contribution per employee \$ circle (annual) or (monthly) Enter the number of employees participating in the cafeteria plan:
Cafeteria Plan If you checked Cafeteria plan above, indicate below which types of plans employees can choose. Check all that apply. If you did not check Cafeteria plan above, please skip this question.
HMO (Health Maintenance Organization)Life InsuranceEPO (Exclusive Provider Organization)Long-Term Disability Insurance
PPO       (Exclusive Provider Organization)       Disability insurance         PPO       (Preferred Provider Organization)       Long-Term Care Insurance
POS   (Point of Service)       Voluntary supplemental plan
Dental Retirement plan, any type
Vision   Other, please describe:
Now skip the Non-Cafeteria Plans section and answer the questions about Special Accounts.

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### **Non-Cafeteria Plans**

Answer this section only if you did NOT check the box for Section 125 Cafeteria plan.

What is the average cost per month to your organization, per enrolled employee, for insurance benefits? Include the cost for HMO/EPO/POS as well as any organization contributions to dental, vision, life, disability and/or long-term care insurance. Include the organization's share of premium costs only, leaving out any amount contributed by employees. Do not include organization's additional contributions in the case of high-deductible health plans. \$ \_\_\_\_\_ per month per participating employee

Please enter the number of employees who participate in these plans: employees

For each type of insurance that your organization offers, enter:

Average % of the premium paid by the organization for employee coverage

Average % of the premium paid by the organization for dependent coverage

**Co-payment for doctor office visits** 

Annual deductible for employee only (if applicable)

Annual deductible for a family (if applicable)

If more than one plan is offered for any type (i.e. more than one HMO), answer these questions based on the plan with the highest level of employee enrollment.

If the insurance is offered, but employees pay the entire cost, enter zero (0).

If the insurance is not offered, enter "NA".

	% paid by	% paid by		Annual	
	org	org	Co-payment	deductible	Annual
	for	for		for employee	deductible
	employees	dependents	office visit	only	for family
Medical: HMO					
Medical: EPO					
Medical: PPO					
Medical: POS					
Dental					
Vision					
Life			-		
Long-Term Disability					
Long-Term Care					
Voluntary supplemental plan					
Other rless conlair:					
Other, please explain:					
Other, please explain: Special Accounts Does your organization offer any Savings Account (HSA)? For any participating single employee an	y that apply,	please enter	the organiza	tion's annua	
Special Accounts Does your organization offer any Savings Account (HSA)? For any participating single employee an	y that apply, d for family.	please enter See Glossar	the organizary for definition	ntion's annua on.	l HSA contrit
Special Accounts Does your organization offer any Savings Account (HSA)? For any participating single employee an	y that apply, d for family.	please enter See Glossar	the organiza	ntion's annua on.	l HSA contrit

If Yes, please enter the organization's annual HRA contribution per participating employee.

\$

## **RETIREMENT BENEFITS**

Does your organization provide any type of retirement benefit for regular full-time employees?
Yes No
If No, please skip the rest of this section and continue with the Executive Director/CEO section.
Are part-time employees eligible for retirement benefits?         No, only full-time employees are eligible.         Part-time employees working a sufficient number of hours per week are eligible:         They must work a minimum ofhours per week.         All part-time employees are eligible regardless of their work schedule.
Which best describes the organization's retirement benefit for regular full-time staff? Check all that apply.
<ul> <li>Tax Sheltered Annuity - 401(k), 403(b)</li> <li>Other Defined Contribution Plan</li> <li>IRA, SEP-IRA</li> <li>Defined Benefit Plan</li> <li>Other, please describe:</li> </ul>
How is the retirement plan funded? If your organization offers more than one retirement benefit, answer this question based on the type of retirement plan that involves the highest level of contribution from the organization.
<ul> <li>Employee contribution only (Please skip the rest of this section.)</li> <li>Organization contribution only</li> <li>Organization contributions/employee may contribute</li> <li>If employee contributes, organization also contributes (i.e. employer match)</li> <li>Other, please describe:</li> </ul>
Cost to organization of retirement benefit: If your organization offers more than one retirement benefit, please answer this question based on the type of retirement plan that involves the highest level of contribution from the organization.
□ Organization contributes percentage of employee's salary Please enter cap (highest level) of percentage of salary contributed for each employee by organization:%
Organization contributes \$ amount for each employee Please enter cap (highest level) of dollar amount contributed annually for each employee by organization:
Other, please explain:
What is the period (in years) after which retirement benefits are fully vested?

If you have a 403(b) plan, have you conducted a 403(b) audit during the past 12 months?						
Yes No						
If Yes, have you considered or are you considering discontinuing your 403(b) plan based on the audit? Please check all of the following issues that apply.						
<ul> <li>Compliance issues</li> <li>Budgetary issues</li> <li>Other, please describe:</li> </ul>						
Does your organization offer a 457 plan for highly compensated employees?						
Yes No						

# **EXECUTIVE DIRECTOR/CEO PROFILE**

<b>Does your organization current employ an Executive Director/CEO?</b>							
If No, please skip the rest of this section and continue with the Compensation section.							
<b>Does your Executive Director/CEO have an employment contract?</b>							
If Yes, what was the length of the original contract in months?							
Is your Executive Director/CEO male or female?         Male       Female							
What is your Executive Director/CEO's age?							
years old							
For how many years has your Executive Director/CEO worked in his or her current job at your organization?							
If five years or less, how did the organization locate this Executive Director/CEO as a candidate to fill the							
position at the time of hire? Word of mouth							
Craigslist or other online service							
Executive search firm							
Internal promotion							
Current/former board member or founder of organization							
Other, please describe:							
Did your Executive Director/CEO work as the Executive Director/CEO in other nonprofit organizations							
prior to the current job?							
Yes No If yes, for how long, in years?							
What is the highest level of education attained by the Executive Director/CEO?							
High school Bachelor's degree Doctorate							
Some college Master's degree/Professional Degree/JD							

Does your organization have a completed and updated emergency succession plan for the Executive
Director/CEO position?
Yes No
Does your organization have a formal, non-emergency transition plan for the Executive Director/CEO
position?
Yes No
Does your organization expect to have a Executive Director/CEO transition within the next three years?
Yes No
Has the board of directors formally approved the current salary of the Executive Director/CEO?
Yes No
What kind of information does organization's board of directors consider in order to determine reasonable
compensation for the Executive Director/CEO? Please check the box of all that apply.
Informal survey of similar organizations performed internally
Published survey data
<b>Form 990s of similar organizations</b>
Outside consultant
Other, please describe:
Please describe any benefits given to the Executive Director/CEO not otherwise mentioned in this
questionnaire:

### **COMPENSATION - INSTRUCTIONS**

This chart requests specific compensation information for each employee in your organization. Use one line for **each employee.** If you have multiple employees with the same job title, please include a line for each employee, listing each individual's salary, not an average of every employee in that job position. Make extra copies of the chart as needed.

### Column 1 Job Code

Enter the three-digit code for the job that you are reporting (for example, Executive Director is 005). A list of all job codes with job descriptions can be found on the **Job Descriptions** worksheet of this file. Note: These job codes are the same as those used in the 2015 survey with the addition of several new job this year, which appear in red type.

### Column 2 Position Title

Enter the title **your organization** uses for this job. It is okay if this title is different than the job title we use for the survey (see FairPay2015JobList.pdf and FairPay2015JobDescriptions.pdf).

### Column 3 Pay Rate as of January 1, 2017

Enter the actual pay rate for the employee as of Janauary 1, 2017.

For full-time employees, you may enter either an annual rate or an hourly rate.

For part-time employees, please enter an **hourly** rate. If you need help calculating the hourly rate, please email us at survey@nonprofitcomp.com and we will help.

### Column 4 Eligible for Bonus or Incentive Pay

If the employee in this position is **eligible for** any type of incentive or bonus pay in addition to the regular base salary, enter "Y" (regardless of whether the employee actually received bonus or incentive pay). If the employee is not eligible, enter "N."

#### Column 5 Bonus or Incentive Pay Paid During Past Twelve Months

Complete this column only if the employee was eligible for incentive or bonus pay. If the employee was paid any type of bonus or incentive pay during the past twelve months, enter that amount here. Otherwise enter a zero.

### Column 6 Number of Employees Managed (Direct and Indirect)

Enter the number of employees supervised by this position, **directly and indirectly**. For example, for the Executive Director position, list the total number of full-time equivalent employees of the organization. Do **not** include contractors or volunteers supervised by this employee.

#### Column 7 County Location of Job if Different from Organization's Main Location

Use this column only if the job is located in a county other than the main administrative location of your organization.

# **COMPENSATION AS OF JANUARY 1, 2017**

Column 1	Column 2	Column 3	Column 4	Column 5	Column 6	Column 7
Job Code	Position Title used by Your Organization	Annual (full-time) or Hourly Pay Rate as of 1/1/2017	Eligible for Bonus or Incentive Pay (Y/N)	Bonus or Incentive \$ Paid During Past 12	# of Employees Managed (direct & indirect)	County Location of Job if Different from Org's Main Location